

Standardizing Processes, Determining Security Priorities

Identifying the most impactful security initiatives based on security maturity and risk is hard enough for most organizations. But when this CISO was looking to continually measure and assess the security programs at a global level, he invested in the Blue Lava Security Program Management (SPM) platform.

RESULTS

BEFORE

WITH BLUE LAVA



Data Quality

Big Four – assessment support and reporting inconsistent from region to region

Consistent regional data for FedRamp and Authorization to Operate (ATO) assessment



Cost Savings

Acquisitions required 3rd party security assessments costing \$100K+

Assessments with validation testing through the platform



Reporting Efficiencies

Several weeks

5 minutes

Customer Profile

- An experienced CISO from a multinational digital services organization operating in 80+ countries worldwide
- Needed to standardize processes, determine security priorities across global business units and regional operations

Challenge

To build out a security strategy, the organization brought in the new CISO to develop a global security program. Knowing that there were inconsistencies in the security program across the company, the CISO started looking at how to report findings while simultaneously building a roadmap and remediation plan. He discovered each regional operating unit was running its own security program, and any oversight was managed

through their GRC tool and compliance team. The regions lacked a formal security operations department and reporting was based on either self-assessment or narrowly defined client-risk assessments.

Although they were using the same consulting firm across the regions, and against the same NIST standards, data and success criteria from region to region was inconsistent. The CISO determined they needed a more systematic approach in order to hold themselves accountable to a roadmap and more consistent path of continuous improvement over time.

With new business unit expansions requiring FedRAMP certification, they standardized on the Blue Lava platform. The Blue Lava CMM proved to align well to FedRamp's rigorous framework and broader scope of security controls. As a result, the findings from the assessment helped their new business unit pass the FedRamp and Authorization to Operate (ATO) application.



...With Blue Lava, we now have a common language, a common guide for our global security program. Without the platform, it would have been just too complex. It takes me literally five minutes to log in and pull up the data.”

CISO, Global Digital Services Company

Solution

Building upon this success as a new standard for assessing their security operations globally, Blue Lava was rolled out to standardize on best practices for measurement and reporting geographically. With the Blue Lava platform, the CISO now had a consistent, scalable, and repeatable process across all regions. Each area security leader now reports up to the global CISO and is responsible for maintaining data and mitigation work specific for their respective region.

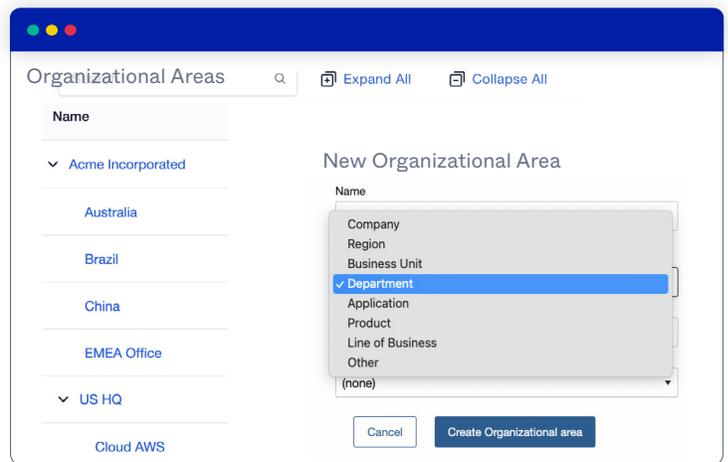
With Blue Lava, the CISO was now out of the reactive data chasing game and able to empower his team of regional CISOs with full transparency on where they stood in comparison to other regions and for proactive continuous improvement.

With a common roadmap, the CISO is able to prioritize initiatives and report on the progress within each region with confidence and consistency. The CISO also found that by delegating the repeatable processes within the Blue Lava platform, he was able to focus on more valuable activities such as presenting and interpreting the resulting scores to its metrics-driven leadership organization.

Setting a New Standard for SPM

Moving forward, the CISO plans to further integrate Blue Lava insights and outputs into their strategic planning and prioritization. They also plan to continue leveraging Blue Lava to assess and benchmark the security profile of new company acquisitions.

The Blue Lava Platform



The CISO can standardize security profile measurement and reporting criteria for each region.

BLUELAVA

Blue Lava empowers you to effectively communicate priorities, needs, recommendations and results to your larger community of business and finance stakeholders, pivoting from reactive to proactive decision making. Communicate security program results and needs to business stakeholders with consistency and ease.

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